



2555 Smith Rd.
Chewelah, Wa. 99109
509-935-6167

CHEWELAH CASINO JOB ANNOUNCEMENT

POSITION: TABLE GAMES DEALER / SUPERVISOR	STATUS: FULL TIME
REPORTS TO: TABLE GAMES SUPERVISOR/MANAGER	SALARY: \$13.69/hr + Tips/Sup-\$16.53/hr
POSITION OPENS: 1/13/2021	CLOSES: Until filled

POSITION SUMMARY-DEALER

The Table Games Dealer conducts the operations of the game by selling chips to players, dealing cards and dice, and paying and taking bets while observing proper game rules. Verifies and signs fill/credit slips when money or chips are brought to or taken from the table.

ESSENTIAL DUTIES AND RESPONSIBILITIES-DEALER

(These functions are intended as a general illustration of the work performed in this job classification and are not all inclusive for this position)

- Must be willing to work with all regulatory agencies, i.e., Gaming Commission, State, and Federal.
- Must learn and ensure policies and procedures are being followed per the departments' Internal Controls.
- Must adhere to the Chewelah Casino Handbook.
- Must adhere to our SMILE service standards and Core Values by providing excellent guest service. Maintain a positive and productive attitude with guests as well as fellow team members.
- Responsible for the accuracy and proficient manner in dealing a specific table game while assuring the protection and control of the game being dealt.
- Advises Table Games Floor Supervisor or other personnel of any important or relevant facts regarding specific players and their actions. Notifies Table Games Floor Supervisor of guest transactions or needs.
- Check that all cards are present in the deck when opening games. Check front and back for marks, check dice regularly for marks, etc.
- Must make sure that all guests playing at the table are of current age limit, must check guests ID to verify age if floor staff is busy doing other things.
- Ensure that the proper amounts of chips are issued during a buy-in from the guest and the proper payoffs are made.
- Must be willing to learn additional games when training is available.
- Promote Casino promotions with all Guests, and prompt new guests to sign onto our players club.
- Stay up to date on current Casino promotion and events to inform guests.

- Observe gamblers for signs of cheats, scams, or irregularities in play. Assist with maintaining floor security by notifying Management and Security of suspicious activity.
- Must be able to work shift work, holidays, weekends, and special events.
- Other duties as assigned.

POSITION SUMMARY-FLOOR SUPERVISOR

Supervises and coordinates the activities of table games dealers on assigned shift by performing the following duties.

ESSENTIAL DUTIES AND RESPONSIBILITIES-FLOOR SUPERVISOR

(These functions are intended as a general illustration of the work performed in this job classification and are not all inclusive for this position)

- Must be willing to work with all regulatory agencies, i.e., Gaming Commission, State, and Federal.
- Must learn and ensure policies and procedures are being followed per the departments' Internal Controls.
- Must adhere to the Chewelah Casino Handbook.
- Must adhere to our SMILE service standards and Core Values by providing excellent guest service. Maintain a positive and productive attitude with guests as well as fellow team members. Monitor team members within the Table Games department to ensure SMILE service standards and Core Values are being executed.
- Supervises assigned table games.
- The floor supervisor must be proactive and identify problems, solutions, and team member issues. Follow through with Department Manager or General Manager.
- Responsible for dealer procedures, errors and fills during assigned shift.
- Responsible for tracking players.
- Responsible for maintaining racks.
- Corrects errors made by dealers on gaming tables.
- Resolves guest complaints/disputes.
- Approves change-making transactions.
- Must make sure that all guests playing at the table are of current age limit, must check guests ID to verify age.
- Ensure control/protection of company assets.
- Conduct 1 on 1's with team members.
- Monitor and coach as needed regarding performance and attendance.
- Promote Casino promotions with all Guests, and prompt new guests to sign onto our players club.
- Stay up to date on current Casino promotions and events to inform guests.
- Observe gamblers for signs of cheats, scams, or irregularities in play. Assist in maintaining floor security by notifying Management and Security of suspicious activity.
- Must be able to work shift work, holidays, weekends, and special events.
- Other duties as assigned.

SUPERVISORY RESPONSIBILITIES

- Directly supervises the activities of all team members in the Table Games department on assigned shift.
- Carries out supervisory responsibilities in accordance with the organization's policies and applicable laws. Responsibilities include interviewing, selecting, training team members, planning, directing work, coaching team members, addressing complaints and resolving problems. In the absence of the manager other duties as assigned.

GENERAL CONDITIONS

Must have ability to:

- Communicate effectively with all levels of team members, customers and outside contacts.

- Work effectively in a fast-paced environment.
- Move around all work areas effectively and efficiently.
- Able to work periodically under conditions of extreme urgency (creating higher levels of job stress).

JOB QUALIFICATIONS

- Requires a minimum of 12 months dealing. Supervisory experience in a live casino gaming facility preferred.
- Excellent Customer Service skills.
- Ability to lead and motivate employees.
- Ability to work independently and use good judgment.
- Excellent communication skills, both oral and written.
- Must be able to multi-task

PHYSICAL DEMANDS

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee may be required to talk, hear, stand, walk, sit, reach, climb, stoop, kneel, crouch, or crawl and have hand to finger dexterity.

The employee is regularly required to stand for long periods of time Specific vision abilities required by this job include close vision, distance vision and color vision.

WORK ENVIRONMENT

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job

While performing the duties of this job the noise level in the work environment is usually moderate to loud. You may be subject to secondhand smoke when in the casino environment.

REGULATORY AND COMPLIANCE RESPONSIBILITIES

In addition to the other duties described herein, each and every employee has the following responsibilities related to compliance with laws and regulations:

- Obtain and maintain a License B with Spokane Tribal Gaming Commission.
- Attend required training sessions offered by the Casinos.
- Perform the duties described in compliance with local laws and regulations.
- Take the necessary steps to ensure minors are not allowed to gamble or loiter in gambling areas, drink alcoholic beverages, or purchase tobacco.
- Have knowledge of the ordinances, regulations, laws, policies, and procedures relating to the employee's department.
- Consult Internal Control Procedures and Policy Manuals for guidance.
- Report illegal activity to Security or the appropriate levels of Management

ALL EMPLOYEES ARE REQUIRED TO SUBMIT TO A PRE-EMPLOYMENT DRUG TEST, AND AT RANDOM FOLLOWING EMPLOYMENT

THE CHEWELAH CASINO RESERVES THE RIGHT TO HIRE ACCORDING TO ITS INDIAN PREFERENCE POLICY ALL POSITIONS ARE SUBJECT TO A 90 DAY ORIENTATION PERIOD APPLICATIONS ARE AVAILABLE AT THE CHEWELAH CASINO HUMAN RESOURCES DEPARTMENT AND GUEST SERVICES

**FOR INFORMATION CONTACT: CINDY HUNDLEY
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