



2555 Smith Road  
Chewelah WA, 99109  
509-258-9845  
Fax 509-935-6223

## CHEWELAH CASINO JOB ANNOUNCEMENT

POSITION: BEVERAGE SERVER	STATUS: FULL-TIME
REPORTS TO: DINING ROOM SUPERVISOR	SALARY: \$14.49 + tips
DATE OPENED: 11/18/2021	CLOSES: 11/28/2021

### **POSITION SUMMARY**

The Beverage Server is responsible for providing fast, friendly and courteous service while taking drink orders and serving guests. Monitor guest needs.

### **ESSENTIAL DUTIES AND RESPONSIBILITIES**

*(These functions are intended as a general illustration of the work performed in this job classification and are not all inclusive for this position)*

- Must be willing to work with all regulatory agencies, i.e., Gaming Commission, State, and Federal.
- Must learn and ensure policies and procedures are being followed per the departments' Internal Controls.
- Must adhere to the Chewelah Casino Handbook.
- Must adhere to our SMILE service standards and Core Values by providing excellent guest service. Maintain a positive and productive attitude with guests as well as fellow team members.
- Take beverage orders, accept payments, gives change when necessary and follow serving protocol. Will be required to maintain a bank.
- Must assess levels of intoxication and handle intoxicated guests.
- Break bartender and is responsible for the mixing and serving of alcoholic beverages and/or non-alcoholic beverages according to established recipes and procedures. Must have knowledge of common drinks and possible alcohol substitutions.
- Knowledge of the applicable laws and bartenders' responsibilities and rights under it.

- Held accountable for the accuracy and thoroughness of departmental records and reports.
- Must keep items stocked at all times.
- Must maintain a clean and orderly beverage station.
- Assist all kitchen staff when needed.
- Stay up to date with Casino promotions and events to inform guests.
- Promote Casino promotions with all guests and prompt new guests to sign-up to our players club.
- Facilitates the flow of information by attending regularly scheduled departmental meetings.
- Assist in maintaining floor security by notifying Management and Security of suspicious activity.
- Must be able to work shift work, holidays, weekends, and special events.
- Other duties as assigned.

### **GENERAL CONDITIONS**

Must have ability to:

- Communicate effectively with all levels of team members, guests and outside contacts.
- Work effectively in a fast-paced environment.
- Move around all work areas effectively and efficiently.
- Able to work periodically under conditions of extreme urgency (creating higher levels of job stress).

### **JOB QUALIFICATIONS**

- Excellent guest service skills.
- Ability to be a team player
- Ability to work independently and use good judgment.
- Good math skills.
- Must obtain a food handlers card within 30 days of employment and keep it current.
- Must obtain a Class 12 servers permit and keep it current.

### **PHYSICAL DEMANDS**

The physical demands described here are representative of those that must be met by a team member to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the team member is regularly required to talk or hear. The team member is regularly required to stand or walk for long periods of time. The team member is occasionally required to climb or balance; stoop, kneel, crouch, or crawl and taste or smell. The team member is frequently required to lift and carry up to 20 pounds and 50 – 55 pounds occasionally. Ability to carry a drink tray for extended periods of time.

Specific vision abilities required by this job include close vision, distance vision and color vision.

### **WORK ENVIRONMENT**

The work environment characteristics described here are representative of those a team member encounters while performing the essential functions of this job.

While performing the duties of this job the noise level in the work environment is usually moderate to loud. You will be subject to secondhand smoke when in the casino environment.

### **REGULATORY AND COMPLIANCE RESPONSIBILITIES**

In addition to the other duties described herein, every team member has the following responsibilities related to compliance with laws and regulations:

- Obtain and maintain a License D with Spokane Tribal Gaming Commission.
- Attend required training sessions offered by the Casinos.
- Perform the duties described in compliance with local laws and regulations.
- Take the necessary steps to ensure minors are not allowed to gamble or loiter in gambling areas, drink alcoholic beverages, or purchase tobacco.
- Have knowledge of the ordinances, regulations, laws, policies, and procedures relating to the team member's department.
- Consult Internal Control Procedures and Policy Manuals for guidance.
- Report illegal activity to Security or the appropriate levels of Management

**ALL EMPLOYEES ARE REQUIRED TO SUBMIT TO A  
PRE-EMPLOYMENT DRUG TEST, AND AT RANDOM  
FOLLOWING EMPLOYMENT**

**ALL EMPLOYEES MUST PASS A CRIMINAL  
BACKGROUND INVESTIGATION AND BE ABLE TO  
OBTAIN A SPOKANE TRIBAL GAMING LICENSE  
THE CHEWELAH CASINO RESERVES THE RIGHT TO  
HIRE ACCORDING TO ITS INDIAN PREFERENCE  
POLICY**

**ALL POSITIONS WITH CHEWELAH CASINO ARE  
SUBJECT TO A 90 DAY ORIENTATION PERIOD  
APPLICATIONS ARE AVAILABLE AT THE  
CHEWELAH CASINO HUMAN RESOURCES  
DEPARTMENT AND GUEST SERVICES  
FOR INFORMATION CONTACT: CINDY HUNDLEY  
1-800-322-2788, (509) 935-6167 OR FAX: (509) 935- 6223  
E-MAIL: [cindy@chewelahcasino.net](mailto:cindy@chewelahcasino.net)**